

# International Phone Data

## Textron

### International dialing instructions

1. First check to see if there are any dialing restrictions for your country.
2. The telephone you are using must have international dialing capability.
3. Look up your country in the chart below and find your access type and telephone number(s).
4. Follow the directions below to place a call based on the access type for your country.

### International Toll-free Service (ITFS) and Global International Service (GIS)

1. Dial your country/carrier-specific telephone number. This call is free.
2. You will be given the option to make your report in English or your own language. You will hear a recorded message in your own language explaining the call process.
3. The first person who speaks to you will be an English-speaking interviewer. He or she will bring into the conference call a translator who speaks your language to assist you in reporting your concern. This may take a few minutes. Please be patient.

### AT&T Direct (ATTD)

1. Dial your country-specific access code to reach AT&T.
2. When prompted, enter the 8xx telephone number to connect to The Network.
3. You will be given the option to make your report in English or your own language. You will hear a recorded message in your own language explaining the call process.
4. The first person who speaks to you will be an English-speaking interviewer. He or she will bring into the conference call a translator who speaks your language to assist you in reporting your concern. This may take a few minutes. Please be patient.

## Domestic

Service Type	Phone	VDN
Regular	8008929871	2204587
Regular	8009137401	2201452
Collect	7708102625	2202625
Collect	7705825292	2205292

## International

Country	Carrier	Service Type	Access Code	Restrictions	Phone	Language	VDN
Australia		ITFS		M, M	1-800-06-2158	English	2201452
Belgium		ITFS		F, N	0800-7-3633	Dutch	2205322

Belgium		ATTD	0-800-100-10	27, A	8009137401	Dutch	2205322
Brazil		ITFS		M, P	0800-892-0635	Portuguese	2205545
Brazil		ATTD	0-800-888-8288	27	8009137401	Portuguese	2205545
Brazil		ATTD	0-800-890-0288	04	8009137401	Portuguese	2205545
China		GIS Shared Cost		No restrictions	4008801043	Chinese (Mandarin)	2225107
China		GIS Shared Cost		No restrictions	4008801043	English	2225108
China	China Unicom	ITFS		11, D, N, Q, T	10-800-711-0671	Chinese (Mandarin)	2205328
China	China Telecom	ITFS		11, D, L, O, Q, T	10-800-110-0614	Chinese (Mandarin)	2205328
Czech Republic		ITFS		J, P	800-143-756	Czech	2205321
Czech Republic		ATTD	00-800-222-55288	04, D	8009137401	Czech	2205321
France		ITFS		M	0800-90-0362	French	2205332
Germany		ITFS		F, N	0800-186-2077	German	2205323
Germany		GIS Domestic		DTF5	08007243601	German	2226183
Germany		ATTD	0-800-225-5288	27	8009137401	German	2205323
India		ATTD	000-117	13	8009137401	English	2201452
Italy		ITFS		A, M	800-788524	Italian	2205325
Japan	KDDI	ATTD	00-539-111	A, D	8009137401	Japanese	2205326
Japan	NTT	ATTD	0034-811-001	A, D	8009137401	Japanese	2205326
Japan	Softbank Telecom	ATTD	00-663-5111	A, D	8009137401	Japanese	2205326
Japan	SoftBank Telecom	ITFS		F, K, M, Q,	0044-22-11-2582	Japanese	2205326
Japan	KDD	ITFS		TNW2, TNW4 A, K, M, Q, TNW1	00531-11-4963	Japanese	2205326
Japan	NTT	ITFS		F, Q, TNW3, W	0034-800-900078	Japanese	2205326
Korea		ITFS		03, A, A, M, M, M. P. P. P	00308-11-0520	Korean	2205327
Malaysia		ITFS		E, J	1-800-81-2704	Chinese (Mandarin)	2205328
Mexico		ATTD	001-800-462-4240	20	8009137401	Spanish	2205329
Mexico	(Spanish)	ATTD	001-800-658-5454	20, G	8009137401	Spanish	2205329
Mexico	New	ATTD	01-800 288-2872	20, E	8009137401	Spanish	2205329
Mexico	Por Cobrar (Spanish)	ATTD	01-800-112-2020	20, E	8009137401	Spanish	2205329
Netherlands		ITFS		F, N	0800-022-6056	Dutch	2205322
Netherlands		ATTD	0800-022-9111	A	8009137401	Dutch	2205322
Norway		ATTD	800-190-11	27, E	8009137401	Dutch	2205322
Norway	US Military Bases	ATTD	800-199-11	27, E	8009137401	Dutch	2205322
Poland		ITFS		11, A, M, S	00-800-151-0124	Polish	2206436
Poland		ATTD	0-0-800-111-1111	A, D	8009137401	Polish	2206436
Romania		GIS Domestic		DTF5	0800400133	Romanian	2225045
Romania		GIS Domestic		DTF5	0800400133	English	2225046
Romania	Romtelecom	ATTD	0808-03-4288	04, 31, A	8009137401	Romanian	2205585
Russia		GIS Domestic		DTF3, DTF7	88003335684	Russian	2225256
Russia		GIS Domestic		DTF3, DTF7	88003335684	English	2225257

Singapore	ITFS		M, P	800-110-1546	English	2201452
Slovak Republic	GIS Domestic		DTF5	0800606785	English	2225277
Slovak Republic	GIS Domestic		DTF5	0800606785	Slovakian	2225276
Slovak Republic	ATTD	0-800-000-101	27, D	8009137401	Slovakian	2206437
South Africa	ITFS		M, P	0800-980-083	English	2201452
Spain	ITFS		N	900-97-1070	Spanish	2205329
Spain	ATTD	900-99-0011	27	8009137401	Spanish	2205329
Sweden	ITFS		A, N	020-79-2145	Swedish	2205330
Sweden	ATTD	020-799-111	No restrictions	8009137401	Swedish	2205330
Switzerland	ITFS		F, N	0800-56-3533	German	2205323
Switzerland	ATTD	0-800-890011	27, A	8009137401	German	2205323
Taiwan	ITFS		L, P	00801-10-4041	Chinese (Mandarin)	2205328
Taiwan	ATTD	00-801-102-880	27	8009137401	Chinese (Mandarin)	2205328
Thailand	ITFS		03, 11, M, P	001-800-11-004-9026	Thai	2205331
United Kingdom	ITFS		F, F, M, M	0800-051-7306	English	2201452

## International Restrictions

Service Type	Code	Description
ATTD	04	Not available from cellular phones
ATTD	13	Only available from phones allowing international access and most public calling centers; may not be available from all locations; not available from public phones.
ATTD	20	When calling from public phones, use phones marked Ladatel/Telmex, AT&T branded or Telnor phones
ATTD	27	Available from cellular phones
ATTD	31	Available only from named carrier
ATTD	A	Public phones require coin or card deposit
ATTD	D	May not be available from every phone/public phone
ATTD	E	Public phones may require local coin payment during call duration
ATTD	G	Collect calling only
GIS Domestic	DTF3	If you dial from a landline in Russia you need to dial 8 800 xxx xxxx where first 8 stands for long distance prefix. If you dial from a mobile in Russia you can use E.164 format which is +7 800 xxx xxxx
GIS Domestic	DTF5	No Restrictions
GIS Domestic	DTF7	Russia has a onetime \$350 charge per number and an additional \$15 number rental.
ITFS	03	Not available from public phones or all areas

ITFS	11	Phone must have international access
ITFS	A	Public phones require coin or card deposit
ITFS	D	May not be available from every phone/public phone
ITFS	E	Public phones require local coin payment through call duration
ITFS	F	Not available from payphones
ITFS	J	Available from mobile phones for ITFS but not for UIFN. Airtime charges may apply.
ITFS	K	Mobile availability requires mobile customer to register with the TA
ITFS	L	Limited availability from mobile phones. Airtime charges may apply.
ITFS	M	Available from mobile phones. Airtime charges may apply.
ITFS	N	Not available from mobile phones
ITFS	O	If order from China Telecom, must order from China Netcom.
ITFS	P	Telephone Administration may restrict the use of toll-free numbers for certain applications such as resale, prepaid cards, calling cards, call-back purposes or third-country calling.
ITFS	Q	For best coverage, order service from all country carriers.
ITFS	S	A general per call surcharge may be assessed to the caller.
ITFS	T	Available only from Carrier's phones
ITFS	TNW1	Does not work from NTT or IDC
ITFS	TNW2	Does not work from NTT
ITFS	TNW3	Does not work from IDC
ITFS	TNW4	Offers no toll-free from military bases
ITFS	W	Available from mobile phones for ITFS format 0034-800-6XXXXX and UIFN. Airtime charges may apply.