



Textron Service Desk Contact Information

If you're connected to the Textron network or VPN, use the MyIT Chatbot digital assistant for quick and easy answers to technical questions or to connect to a live Textron Service Desk agent via Microsoft Teams. [Commercial](#) | [GCC-H](#)

Americas

Contact the Textron Service Desk via the telephone number most relevant to your business or location.

BUSINESS UNIT/COUNTRY	DIRECT PHONE NUMBER	TOLL-FREE ACCESS
Bell (Canada)		(866) 272-1798
Bell (United States)		(800) 533-6093
Brazil		0800-891-4187
Canada		(888) 688-6674
Executive Support		866-368-3250
Kautex (United States)	(469) 995-2907	(866) 870-6771
Mexico		001-800-621-9640
Textron Aviation	(316) 831-4062	(800) 624-7916
Textron Corporate/TFC		(800) 483-2435
Textron Specialized Vehicles	(706) 796-4501	(866) 322-2567
Textron Systems	(978) 657-6888	(866) 702-5100
Textron Systems (Louisiana)	(504) 254-6900	



Europe/Africa

Contact the IT Service Desk via the telephone number most relevant to your location. If possible, you can be connected to an agent that speaks your preferred language.

COUNTRY	DIRECT PHONE NUMBER	TOLL-FREE ACCESS
Austria	+442071360981	+80018398766
Belgium	+3227001863	080080893
Czech Republic	+420239016409	+80018398766
Denmark	+442071360983	+80018398766
Finland	+442071360984	+80018398766
France		0800 97 03 08
Germany	+496950071044	0800 0004281
Italy	+442071360992	800 969 514
Netherlands	+442071360989	+80018398766
Norway	+442071360990	+80018398766
Poland	+442071360985	+80018398766
Portugal	+442071360986	+80018398766
Slovakia	+421268622068	
Spain	+442071360988	+80018398766
South Africa	+442071360987	+80018398766
Sweden	+46850163184	0201408170
Switzerland	+442071360993	0800564673
United Kingdom	+442071360991	08003287042



Asia/Pacific

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COUNTRY	ACCESS NUMBER
Australia	1-800-457-827
China (North)	10800 6500 432
China (South)	10800 2650 445
Hong Kong	1. 800 7958 7878
India (TIPL IT Helpdesk)	+91-80 – 4699-9100
Japan	00531 65 0603
Malaysia	+603-7718 2772
Singapore	1. 800 7958 7878
South Korea (KT)	001 800 7958 7878
South Korea (Dacom)	002 800 7958 7878
South Korea (ONSE)	008 800 7958 7878
Thailand	1. 800 7958 7878